

# **Mesmerizing Rajasthan**

8 Nights / 9 Days Tour Code: HSRJ-20-JP-8N

Jaipur (2N)  $\rightarrow$  Bikaner (1N)  $\rightarrow$  Jaisalmer (2N)  $\rightarrow$ Jodhpur (1N)  $\rightarrow$  Udaipur (2N)

Travel back in time to feel the glory and grandeur of the majestic land of Rajasthan which is built upon a rich past of varied cultures and endless beauty. With each city unfolding the treasured secrets covered under the sands of time, they whisper quietly of the kingdoms that ruled this royal land. Embark on an imperial journey through time with us with this Mesmerizing Rajasthan tour package which is carefully crafted by our team.

A vacation to the glorious past in the land filled with vibrant colors, gigantic forts and palaces, folk music, and the extensive Thar Desert. From the hues of pink and blue in Jaipur and Jodhpur to the unending land of the golden sand, the state of Rajasthan will truly mesmerize you at every turn.

Sit on the edge of the walls of the Nahargarh Fort and admire the pink city with the sunset overlooking you. Visit the World's Largest Desert Living Fort - Jaisalmer Fort, and listen to the folk-tales by the locals residing in the fort. Visit one of the most preserved and largest fort of India, Mehrangarh Fort, Jodhpur and take pictures of the vibrant blue city from the top

# **Itineary**

#### **DAY 1: ARRIVE AT JAIPUR**

On arrival at Jaipur airport/railway station, you will be received and transferred to your hotel. Check in at the hotel and spend some time relaxing and prepare for an exciting evening on this day of your Jaipur tour. Jaipur was the first planned city of its time, with imposing forts, dazzling palaces, and lush gardens. Today, Jaipur is the gateway to Rajasthan and still remains one of India's most important heritage sites, full of historic charm.

Later in the evening, enjoy **SOUND & LIGHT SHOW** AT **AMBER FORT.** The show highlights the local legends, folklore, and celebrates the maestros of folk music, who, to this day, continue to give Rajasthan its unique identity. The show has been set in a spectacular location, with a brilliant view of Amber Fort & Palace Complex in the front, the rising Jaigarh on the left and magnificent hills behind it. After enjoying the Amer Fort Light and Sound Show, you can enjoy the lip smacking **Dinner**(OPTIONAL) with eagle view of the pink city in a palace converted into a restaurant at **Nahargarh Fort** 

Later you will be driven back to your hotel. On the way, experience the **pick city at night**; Jaipur is even more beautiful at night. Drive past through the nightspots like **JAL MAHAL**, **ALBERT HALL**, **JOHARI BAZAAR**, **M.I ROAD**, **BIRLA TEMPLE**, **STATUE CIRCLE**, **AMAR JAWAN JYOTI** and **VIDHAN SABHA BHAWAN**. Overnight stay at your Hotel

#### **DAY 2: EXPLORE JAIPUR**

Today very early morning, embark on the exciting **JHALANA LEOPARD SAFARI** & enjoy sighting these elusive cats in their natural habitats. Spot various other animals apart from the leopards as well and capture the fauna in your cameras. Spread across an area of 23 sq km, the Jhalana Safari park is the first leopard reserve in India. After the safari, return back to the hotel for breakfast

After a fulfilling breakfast, proceed for the Jaipur city tour. You can explore the below mentioned landmarks of the city as per your choice and time constrain:

Drive to the ancient capital of Amer (11 km) from Jaipur. If you wish, you can enjoy an **ELEPHANT RIDE** (on direct Payment Basis) to the **AMBER FORT** which is one of the **UNESCO LISTED HILL FORTS** of Rajasthan. Amer was the ancient capital of the Kachhawaha dynasty for more than half a millennium. Later visit **JAIGARH FORT** "Having the largest Cannon in India", **NAHARGARH FORT**. We then proceed to **CITY PALACE**, a perfect blend of Rajasthani and Mughal architecture.

Next, we visit **JANTAR MANTAR (UNESCO World Heritage site)**, an **observatory** built in the 18th century. Its solar devices can measure the day's progression with an error of just 2 seconds, making it an astronomical treasure that can still accurately make predictions today.

Next, you'll visit **HAWA MAHAL** ("Palace of the Winds"), a five-storied facade made of pink sandstone. Built in 1799, Hawa Mahal and its discreet windows (jharokhas) allowed royal ladies to watch street processions and festivities.

Visit **GATORE KI CHHATRIYAN**, also known as **Gaitor Tombs** are located in the walled city area named Brahmpuri at the foothills of Nahargarh Fort. Built in the memory of the rulers of Jaipur, the beautiful carvings are worth seeing. They are the royal cenotaphs that display the Rajput style of architecture. Visit **GALTA JI TEMPLE**, a prehistoric Hindu pilgrimage site on the outskirts of Jaipur. Outlined by the striking Aravalli hills, it consists of several SHRINES, HOLY KUNDS, PAVILIONS and NATURAL SPRINGS. Later visit **SISODIA RANI GARDEN**; this lush green royal garden is replete with flowerbeds, foliage, beautiful water fountains, pavilions, galleries, iridescent water channels and murals.

Also visit **ALBERT HALL MUSEUM**. Situated in the Ram Niwas Garden of Jaipur, the Albert Hall Museum is the oldest museum in Rajasthan. The museum's stunning architecture and extensive collection of artifacts offer an immersive experience into Rajasthan's rich heritage.

In the evening, enjoy shopping at **BAPU BAZAR**, **JOHARI BAZAAR**, and **M.I ROAD**. Later you will visit the special ethnic village "**CHOWKI DHANI**". Enjoy the cultural program, delicious cuisines and traditional folk dance. Post dinner, return to the hotel for a night's stay.

Breakfast ✓ | Lunch X | Dinner X

### DAY 3: JAIPUR TO BIKANER (335 KM / 6 HRS)

Arise to a hearty breakfast and checkout from the hotel as you will be proceeding to Bikaner.

En route explore **Shekhawati region**, the semi-arid region of north eastern Rajasthan is known as

Shekhawati. Shekhawati is a tourist's paradise. The land is laced with innumerable beautiful havelis or grand mansions that are guaranteed to capture one's imagination.

On arrival at Bikaner, check in your hotel, relax for some time. With a long, rich history and heritage and sand dunes just close by, it's not surprising that Bikaner is also called "Camel Country". Bikaner is popular for its rich culture and exquisite architectural marvels, including palaces and temples. Stay overnight at the hotel in Bikaner.

Breakfast ✓ | Lunch X | Dinner X

### DAY 4: BIKANER TO JAISALMER (321 KM / 5.5 HRS)

After having breakfast, check-out from hotel and explore the famous landmarks of Bikaner **LAXMI NIWAS PALACE** and **JUNAGARH FORT** - one of the most decorated forts in India and houses opulent palaces that give you a peek into the lives and times of the maharajas of Bikaner.

Later drive to Jaisalmer. En route, you will visit KOLAYAT LAKE, GAJNER PALACE and LAKE.

**Kolayat Lake** was created by Kapila Muni for the liberation of his mother. It is a pilgrimage destination linked to Kapi and thought to be named after him. The sacred waters of Kolayat Lake are believed to wash away sins.

**The Gajner Palace** in Bikaner is a jewel in the Thar Desert. It was built by His Highness Maharaja Sir Ganga Singh of Bikaner on the shores of a lake. The majestic palace is spread over 6000 acres. The charm of the palace is its, fabulous setting and unhurried way of life. One can explore a world of pleasant nature-walks and boat rides on the lake (on direct Payment Basis)

Check in at the hotel and spend some time relaxing and prepare for an exciting evening on this day of your Jaisalmer tour. In evening we visit **GADISAR LAKE**, **VYAS CHHATRI** and **BADA BAGH**. You can enjoy the **PUPPET SHOW** (on direct Payment Basis) at Desert Cultural Centre in the evening with English commentary. It is a delightful program that both children, as well as adults, can enjoy equally.

Breakfast ✓ | Lunch X | Dinner X

#### DAY 5: JAISALMER FORT & DESERT TOUR

After breakfast at the hotel, we will start a tour of the majestic mud fort, **JAISALMER FORT**. The city's most adored landmark is also known as **SONAR QILA (GOLDEN FORT)**.

Looking at the yellow sandstone fort during the sunset, you'd know why it's called so! **A UNESCO World Heritage Site**, the fort is one of the last remaining living forts in the world. The fort houses over one-fourth of the city's population within its walls.

It's, in fact, a hodgepodge of homes, temples, bazaars, shops, hotels, restaurants, and cafes. Exploring Jaisalmer Fort is one of the most culturally immersive experiences in India. At the Fort, you will visit **GOLDEN FORT MUSEUM**, **OLD CANNON VIEWPOINT** & **JAIN TEMPLES**.

Visit mansions like PATWON KI HAVELI, SALAM SING KI HAVELI, NATHMAL JI KI HAVELI & MANDIR PALACE.

At around 3 pm, we will leave for **SAM SAND DUNES** (desert area in Jaisalmer) which is a 45-60

minute drive; you will reach the booked campsite where you will be received with a traditional welcome. Then go for a **CAMEL** OR **JEEP SAFARI** tour (on direct Payment Basis), visit the Sam's sunset point, enjoy the Rajasthani musical dance program with tea, snacks and buffet dinner. Your night stay will be in the desert camp.

Breakfast ✓ | Lunch X | Dinner X

### DAY 6: JAISALMER TO JODHPUR (265 KMS / 4.5 HRS)

Checkout from the camp after breakfastand drive to JODHPUR, en route visit **OSIAN**, an ancient desert town famous for its sand dunes and **OSIAN MATA TEMPLE**.

**Jodhpur** is the second-largest city in Rajasthan and is additionally referred to as the **BLUE CITY** as most of the homes of the old city are painted blue. The old city is surrounded by a ten km long wall, which has 101 bastions and 7 gates. Check in at the hotel and spend some time relaxing and prepare for an exciting evening on this day of your Jodhpur tour.

In the evening, visit great highlight in the city: **UMAID BHAWAN PALACE.** It is one of the largest private residences in the world. The palace boasts of a combination of Indian and European style of architecture. A part of the palace still serves as a residence to the former royal family, while other two parts of the palace are converted into Taj Palace Hotel and museum.

Later visit **CLOCK TOWER** and local market of Jodhpur. Clock Tower is a famous landmark in the Old City. The clock tower offers a good view of the fort. **SARDAR MAKET** is adjacent to Clock Tower with around 7000 shops; where you can have a great shopping experience. Overnight stay at hotel

Breakfast ✓ | Lunch X | Dinner X

### DAY 7: JODHPUR TO UDAIPUR (249 KMS / 5 HRS)

Today after early morning breakfast, check out from the hotel and visit the iconic **MEHRANGARH FORT** – one of the largest forts in the country. Build around 1460 by Rao Jodha, the fort is situated 125m above the city and is enclosed by thick walls. It is now run by the royal family of Jodhpur. It hosts a museum of historical artefacts that are an echo of the time-honored Rajputana.

Later, capture the vibrant views of **JASWANT THADA**, a royal cenotaph, also known as the Taj Mahal of Marwar, which is bedecked in white marble.

After the fort visit, proceed for Udaipur. <u>En route</u> visit **RANAKPUR JAIN TEMPLES** acclaimed world-wide for their intricate and superb architectural style. These temples form one of the five major pilgrimages of the Jains.

The renowned Jain temple at Ranakpur is dedicated to Adinatha. The temple is designed as Chaumukha-with four faces. The construction of the temple and quadrupled image symbolize the Tirthankara's conquest of the four cardinal directions and hence the cosmos. Continue drive to Udaipur.

After checking into your hotel, relax for some time. Rest of the day is free to explore the vibrant colourful Udaipur city. In the evening enjoy **BOAT RIDE** (on direct Payment Basis) on the **LAKE PICHOLA** which is one of the finest experiences in this place. Stay overnight at Udaipur Hotel

#### **DAY 8: UDAIPUR SIGHTSEEING**

After breakfast at the hotel, you will leave for a full-day sightseeing trip to Udaipur.

<u>VISIT:</u> CITY PALACE, CRYSTAL GALLERY, JAGDISH TEMPLE, KARNI MATA ROPEWAY, VINTAGE CAR COLLECTION, GULAB BAGH, FATEH SAGAR LAKE, MOTI MAGRI, SAHELION KI BARI BHARTIYA LOK KALA MANDAL for FOLK DANCE.

In the evening witness a beautiful **SOUND AND LIGHT SHOW** (tickets on direct Payment Basis) in **CITY PALACE** and return to the hotel for an overnight stay

Breakfast ✓ | Lunch X | Dinner X

### **DAY 9: UDAIPUR | DEPARTURE**

After breakfast check out from the hotel and transfer to Udaipur airport/railway station for your onward journey.

Breakfast ✓ | Lunch X | Dinner X

### **Hotel Info**

### **Price**

No Records Found.

### **Inclusions**

- Pickup and drop from nearest Airport/Railway Station by car/coach
- 2 Nights stay in Jaipur hotel as per chosen category or similar on breakfast basis
- 1 Nights stay in Bikaner hotel as per chosen category or similar on breakfast basis
- 2 Nights stay in Jaisalmer hotel as per chosen category or similar on breakfast basis
- 1 Night stay in Jodhpur hotel as per chosen category or similar on breakfast basis
- 2 Nights stay in Udaipur hotel as per chosen category or similar on breakfast basis
- All Transfer by Selected Vehicle (AC cab or coach) as per itinerary
- All Sight Seeing as mentioned in the itinerary
- Toll tax, parking, fuel and driver allowances.

### **Exclusions**

- GST as per applicable rates
- Airfare/Train fare
- Entry Fees to the Monuments, Parks and Attractions,
- Any meals and fee or Tax other than the mentioned in inclusion itinerary
- Optional add on and adventure Activities during sightseeing like bike rental, Jeep safari, Boating, Art and cultural shows etc

- Expenses of personal nature laundry, telephone, alcoholic/non- alcoholic beverages, camera/video camera fee at monuments, medical expenses, etc
- Tips & Portages
- Travel Insurance
- Early check in & late check-out at hotel
- Anything not mentioned on Inclusions

### **Tour Terms**

#### Terms and condition of the bookings

#### Scope of service

We are travel and tour organizers only. We do not control or operate any third part services such as airline, Transporter for PVT Transportation, coach or coach company, hotel, transport, restaurant, railways, driver, guide cruise or any other facility or service mentioned in the tour programme. Though we take care in selecting all the ingredients in your tour, we can only select and inspect them. As we have no control in running them, we cannot be responsible / liable for any deficiency in service, delays, improper services provided by any agency, airline, transport, hotel, cruise or any provider of services, for any injury, death, loss or damage which is caused by the act or default of the management or employees of any hotel, airlines, shipping companies, cruise, coach owners / coach operators / tour operators who are the independent contractors. We are also not responsible / liable for the delay or deficiency in services provided by agency, airline, transport, hotel, cruise or any provider of services, and / or any act or actions of co-travelers, co passengers which may result in injury, damage to the life / limb or property of the Clients or interfere with enjoying or availing the following and / or the other services to be provided on the tour.

#### **CONDITIONS OF PASSAGE:**

In the event of a Client booking through us a Tour or Tour Arrangement of any other Tour Operators like Hotels, Airlines, Cruise coaches Pvt Cars etc., the 'Terms and Conditions' specified by such Tour Operator, including their payment schedule, cancellation, refund, rules and regulations etc. shall be applicable, in addition to our 'Terms and Conditions' while determining the contractual relation between the Client, the Tour Operator and us.

### YOU ARE RESPONSIBLE FOR YOUR DOCUMENTS AND POSSESSIONS

You will have to take the risk and responsibility of all your baggage, belongings, currency, valuables, documents and personal effects (collectively 'baggage') at all times during the tour, whether during travel on the airline or during your stay in hotel or during your travel in coaches, while on excursions or otherwise.

If you forget to carry or if you lose essential travel documents such as passport, visa, tickets etc., you may be compelled to curtail the tour and you may have to incur extra expenses, for which you alone shall be liable / responsible. In view of what is stated above, please carefully note that:

- 1. We shall not be responsible or liable for any loss or damage in respect of your baggage etc. or their contents whether due to theft, accident, negligence or otherwise;
- 2. We shall not be responsible / liable for any cancellation, curtailment or extension of your tour compelled by any such loss of baggage etc. and we shall pay no compensation or refund to you;
- 3. Some coverage in respect of baggage loss or damage may be provided by insurance. It is

advisable that you do not carry valuables on the tour. However, if you carry any valuables, we recommend that you use all available facilities to keep them secure during your tour. In this regard, some hotels provide Safe Deposit Lockers (which may be charged separately). In case of airlines, we recommend that you declare your valuables to the airline at the time of check-in and pay an additional charge, as may be stipulated by the airline, to make the airlines responsible for valuables. Without such declaration, airlines can invoke limitation of liability protections provided in international conventions and laws.

#### **Hotels**

In general Modern facilities such as attached toilets with showers / bathtubs are provided. We cannot guarantee the availability of adjoining rooms / interconnecting rooms / non-smoking room / rooms on the same floor etc. Hotels may / may not have room service facilities. Tea & Coffee making facility may or may not be available in the room. If you seek a change in rooming while on a tour, the same will be subject to availability and you will need to pay any additional charges as may be applicable.

Early check-in and late check-out is subject to availability if requested but cannot be guaranteed unless pre-paid and confirmed in advance.

- Connecting OR adjoining rooms requested cannot be guaranteed.
- Triple Rooms are usually no larger than twin rooms in size; a third bed is often a roll away bed in a twin room.
- Generally hotels require your Credit / Debit Card / Cash Guarantee for incidental charges, which are adjusted at the time of check-out.
- Few hotels do offer free WIFI facility whereas certain hotels charge a nominal fee. We recommend you study the hotel policy at the time of check-in.
- Any damage caused to the hotel property by you will have to be paid by you directly to the hotel and we would not be responsible and / or liable for the same.

For all transfers and tours please wait at the Bell Captain or Concierge Counter at least 10 minutes before the scheduled pick-up time. DO NOT WAIT IN YOUR ROOM OR IN HOTEL'S COFFEE SHOPS. Please be punctual as most of the hotels do not allow waiting in the driveway area for security reasons and the driver may leave you as it would impact the tour schedule if you are on a group tour.

ACCOMMODATION FOR CHILD BELOW 12 YEARS OF AGE: It is expressed and given to understand that a child below 12 years of age who is booked on the tour paying the special rate without a bed will not be provided with a bed in the hotel while on the tour under any circumstances unless a supplement cost is paid. In case the Client decides to make any change in the rooming while on the tour then they shall be bound to pay additional amount charged to them by the concerned Hotel directly to the Hotel

#### TRANSFERS:

Transfers are provided depending on the tour booked and this will be clearly mentioned in your itinerary.

### Private Transportation:

This service offers you to have your own privacy and convenience to travel at a pre-decided time. Depending upon your budget we may offer an air-conditioned vehicle. The class of the vehicle offered may vary depending on your needs and budget. • In certain destinations, the driver acts like guide whereas in other destinations, we have a separate licensed English speaking guide for

sightseeing services. • Until stated clearly it cannot be assumed that the vehicle is at disposal throughout the day and may only cover transfers.

#### Seat in Coach Transfers

This service is based on air conditioned (SIC) Seat in Coach / Van / Hotel Shuttle. The size of the coach may vary depending upon the number of tourists travelling.

- SIC transfer is economical, offers great value for money and ideal for budget travellers. Based on a shared vehicle transfer, you share your coach / van seat with other tourists.
- SIC Transfers / tour operates at a pre-decided time and designated point.
- The SIC tour may operate from hotel or from a city centre location; cost of transportation to the city centre location is not included. In some destinations the pickup and drop off service from the hotel may cause a time delay and service is slower than private services.
- SIC Sightseeing tours are conducted by English speaking guide.

#### **AIRLINES:**

You are advised to report at the airport counter 3 to 4 hrs prior to departure time, seat allocation is matter of airline discretion and availability of seats which is not in control of us, hence we shell not be held responsible/liable if you do not get your preferred seat Though you may receive a confirmed tickets for a particular sector, airline often overbook seats due to which the airline may offload even confirmed passenger and may accommodate them on subsequent flight, we will not be responsible /liable for such offloading nor any consequence of such offloading including delay, inconvenience or loss of tour services

We shall in no circumstances whatsoever be liable / responsible to you or any person travelling with you, for loss of baggage by the airline, failure to provide meal of your choice by the airline, denied boarding or down-gradation due to overbooking or any other reason, Failure to provide meal of your choice ,quality or quantity of meals offered by the airlines, flight delays or rescheduling, flight cancellation, changes of flight schedule or routing, change of airline mentioned at the time of booking etc. In these circumstances, we will not be liable / responsible for the injury, loss, cost or inconvenience suffered by you but you will be free to pursue your remedies against the concerned airline, we would be there is support and guide you

The Company is not liable / responsible for any additional expenses or loss that ma any causes that are beyond the Company's control but which may affect concerned airline's ability to operate flights on schedule. The Company will not reimburse any additional expenses incurred by you as a result of such events or delays.

#### YOU WILL NEED TO COMPLY WITH TOUR CONDITIONS:

You will have to strictly follow the tour program and comply with the Terms and Conditions of the various contractors / service providers such as hotels, cruises etc.

You are responsible / liable to register with our representative at the appointed date, place and time for departure and you would be treated as a no-show if you fail to do so and the consequences shall be yours entirely.

You are required to be punctual and adhere to the time-lines of the tour and of the contractors / service providers. If you are not punctual, you could miss your flight, your transport / sightseeing / meals etc. We will not be responsible / liable in any way in such situations.

You shall not behave in a manner which may cause distress or annoyance to other tour participants or to any other person or which may create the risk of danger or damage to property

belonging to us or other tour participants, service providers or any other persons.

You shall not carry any item or object, the possession of which is forbidden by any law, rules or regulations. Nor shall you violate any other law, rules or regulations.

Should any tour participant misbehave or violate any laws, rules or regulations, we shall have the right to discontinue his / her participation and exclude him / her from the tour at his / her risk, cost and expense. Should we suffer any damage or liability on account of a tour participant's misbehavior, we shall be free to separately charge and recover our losses and expenses from him / her.

For any visit which has religious significance (example: cat/ temples / mosques etc) you will need to follow the rules and regulations set by them. Examples could be:

- i) Clothes not meeting with the required standards. Wherever required, you should cover your head with scarf; sleeveless clothes / shorts should not be worn. You must respect the place of worship.
- ii) Photography which may be forbidden.
- iii) Prohibition on eating or consumption of beverages.
- iv) Maintaining silence during religious ceremony etc. v) Obscene CDs, DVDs, books or such other media that may not be permitted in keeping with the spirit of the place

#### LIABILITY:

In the event of the Company exercising its rights to amend or alter any Tour or tour advertised in their / Itinerary after such Tour or Tour has been booked, you shall have the right to continue with the Tour or Tour as amended or altered. or to accept any alternative Tour or Tour, which the Company may offer. In either of these above cases you shall not be entitled to or the Company shall not be liable/ responsible to you for any damage, additional expenses, consequential loss etc suffered by you or to pay any amount as refund. In the event that the Company is unable to conduct a particular Tour, the Company may at its own discretion, refund the amount of the cost of the said Tour to you (after deducting the applicable taxes and the actual expenses incurred by us on the booking like visa, insurance charges, ticket voiding charges, and other overheads as applicable etc on a case to case basis) without any interest on the same. You will not be entitled to make any grievance thereafter in respect of the same. Refund, if any would be paid to you as per the prevalent rate of exchange in INR as per the RBI regulations at the time of making the refund. The Company shall, in no circumstances whatsoever be liable to you or any person travelling with you for:

- Any death, personal injury, sickness, accident, loss, delay, discomfort, increased expenses, consequential loss and / or damage or any kind of theft howsoever caused
- Any act, omission, default of any independent contractor or other person or by any servant or agent employed by them who may be engaged or concerned in the provision of accommodation, refreshment, meals, carriage facility or service for you or for any person travelling with you howsoever caused.
- The temporary or permanent loss of or damage to baggage or personal effects howsoever caused including wilful negligence on the part of any person.
- Loss of / delay of baggage by the airlines / coach / cruise / train.
- Overbooking of seats / rooms by the airline / hotel.
- Failure on the part of airline to accommodate passengers despite having confirmed tickets or change of route, delay of flights etc. If in the event that you are booked on a particular airline and

the said flight is over booked / cancelled for whatever reason and you are not allowed / able to board the flight, you shall not hold the Company responsible / liable for the same and no claim whatsoever can be made by you against the Company for refund or compensation.

- Any overstay expenses due to delay or changes in bus / flights / ships / trains or cancellation of special bogie or other services due to sickness, weather conditions, war or any other cause whatsoever.
- Rudeness or unprofessional behavior of staff of airline / hotel etc. and / or facilities given etc.
- Any kind of service denial or deficiency by any contractor / supplier. The Company shall not be responsible and / or liable for any damages caused to you due to reasons beyond the control of the Company (Force Majeure / Vis Majeure). In any case, no liability on the part of the Company arising in any way out of this contract in respect of any tour, excursion facility shall exceed the total amount paid for the tour, and shall in no case include any consequential loss or additional expense whatsoever.

The immunities provided under this contract to the Company shall be available to the company's managers, including tour managers, employees, servants and agents but not to the contractors / suppliers selected by the Company.

#### **GRIEVANCE:**

If the Client has any grievance in respect of any services provided by any of the independent contractors, the Client shall immediately inform the Company and the independent contractor, so that the Company can take up the matter with the independent contractor and the Company has the chance to rectify the problems then and there, if the grievance is genuine. If you fail to do this, any right to compensation or refund which you may have, will be extinguished or reduced.

In case of Client/s grievance concerning services of any independent contractor the same should be communicated on the emergency telephone number given to you immediately, followed by written communication mailed to **VOYAGE MULTIVERRSE**, H-4/58, Azad Marg, C-Scheme, Jaipur or email us at <a href="mailto:expeditionrajasthan@gmail.com">expeditionrajasthan@gmail.com</a> as soon as possible and a copy thereof should be marked to the independent contractor, whereby the Company has the chance to rectify any problems, if the grievance is genuine. Failure to do so will result in the Client losing any right as to compensation or refund.

#### **CANCELLATION:**

As the services to be provided to the tour participants are booked several months in advance, cancellation of such services earmarked for a particular departure results in the Company losing money depending upon the time of cancellation to the supplier. Therefore any cancellation of tour / services booked by a tour participant will attract cancellation charges plus any additional taxes if any, as specified by the Company. If the Tour participant books a third party product or service, the Terms and Conditions and Cancellation Policy of such third party would be applicable in addition to the Company's Terms and Conditions. Any cancellation of tour / services has to be in writing clearly stating the reasons for cancellation you expressly agree to the foregoing terms.

#### NO REFUND FOR UNUTILIZED SERVICES:

It is clearly understood that there shall be no refund or compensation whatsoever for unutilized services. This general rule applies to all kinds of non-utilization or under-utilization of tour services, whether of the whole or part of the tour and whether as a matter of your choice, or caused by your fault or compelled by circumstances such as ill-health, weather, external factors etc. As a consequence of the above rule, please note that no refund will be admissible in the following circumstances (amongst others).

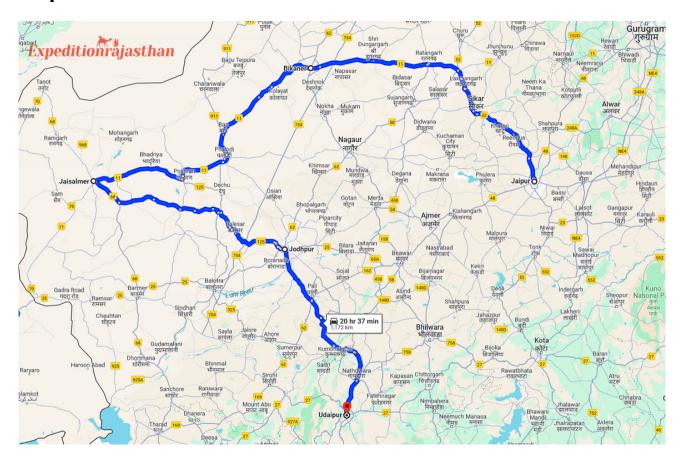
- (ii) If you fail to or are unable to utilize any of the services on the tour like airline travel, hotels, sightseeing, rides, cruises, meals, entrance fees, optional tours etc. due to any reason whatsoever such as late reporting, ill-health etc.
- (iii) If you terminate your participation in the tour due to your own fault, negligence or breach of these Terms.

**LAW & JURISDICTION:** In the event of a dispute arising out of or relating to this contract, including any question regarding its existence, validity or termination, the parties shall first seek settlement of that dispute by mediation in accordance with the applicable rules. The Mediator shall be appointed by the Company.

This contract will be governed by Indian laws. You agree that in the event of a dispute or difference between the parties the exclusive jurisdiction shall vest in the competent court / forum / tribunal in JAIPUR

As to the interpretation of the aforesaid terms and conditions, the decision of the Company shall be final and binding upon you. We reserve the right to change the Terms & Conditions any time without any prior notice.

# Map



# **Expedition Rajasthan**

Address: H-4/58, Azad Marg, C-Scheme, Ashok Nagar, Jaipur, Rajasthan, India-302001

Mobile: +91 98281-37649 Email: expeditionrajasthan@gmail.com

 $\underline{connect@expeditionrajasthan.com} \quad \textbf{Website:} \ \underline{http://expeditionrajasthan.com}$